

Modern Slavery and Human Trafficking Statement

This statement is made in accordance with Section 54 of the Modern Slavery Act 2015 (the Act) for the financial year ended 31 December 2023.

It sets out the steps that Connells Group (including Connells Limited, Connells Residential, Sequence (UK) Limited, Connells Survey & Valuation Limited, The New Homes Group Limited, Countrywide Estate Agents Limited, Countrywide Surveyors Limited and Countrywide Principal Services Limited) has taken to ensure that slavery and human trafficking is not taking place in any parts of our business or supply chains.

Other subsidiaries in the Connells Group not listed above may publish their own Statement, where relevant.

Our business

Connells Group provides estate agency and property services in the UK through its subsidiaries. The Group combines residential sales and lettings with a range of consumer and corporate services including new homes, mortgage services, conveyancing, will writing, tenant vetting, EPC provision, surveying, corporate lettings, asset management, land & planning, LPA receivers and auctions.

Our policies

Our Sustainable Procurement Policy is designed to manage modern slavery and human trafficking issues. It sets out our position of zero tolerance of modern slavery and human trafficking in any form in our business and supply chains. We are committed to acting ethically and with integrity in our business dealings and relationships, and to maintaining systems and controls designed to ensure modern slavery and human trafficking are not taking place in our business or across our supply chain.

We set out our expectations of suppliers and others we conduct business with and their supply chain in a Supplier Code of Conduct and require all of our suppliers to operate in accordance with that Code. Our Whistleblowing Policy provides a mechanism for our employees and others working in our supply chain to report suspected breaches of our policies.

Supply chain risk

Connells Group work with a supply chain for services, goods and work. Predominantly, our supply chain consists of UK based professional services companies and other UK based providers such as IT and utilities providers and business service providers, which we have assessed as low risk for modern slavery and human trafficking.

A risk based approach has been adopted to review suppliers. Where suppliers are required to make their own statements in accordance with the Act, we monitor the content of the statements published. In addition, under this risk based approach, we seek further assurance that suppliers are adhering to our Policy standards.

Due diligence processes

As part of our initiative to identify and mitigate risk, we carry out appropriate due diligence when engaging and working with suppliers, whilst also ensuring that the work undertaken is proportionate to the services provided and the risk involved.

Further steps

We will continue to review our business and supply chains for the risks of slavery and human trafficking; review and revise as needed our Policies and procurement processes; and disseminate relevant information as part of awareness training to relevant parts of our business.

This statement was approved by the Connells Group Board on 20 March 2024 and signed by Richard Twigg (Connells Group, Interim Group Chief Executive).

A handwritten signature in blue ink, appearing to read 'Richard Twigg', is written over a horizontal line.